

**CHARLESTON AUCTIONS, INC. CUSTOMER SATISFACTION SURVEY:**

Please rank the following on a scale from 1 to 5 with 1 being very poor and 5 being excellent.

Very poor.....Excellent

Initial meeting with Charleston Auctions staff:	1	2	3	4	5
Correspondence throughout project:	1	2	3	4	5
Advertising (newspaper, trade journals, signage):	1	2	3	4	5
Brochures:	1	2	3	4	5
Auction set-up:	1	2	3	4	5
Auction day operations:	1	2	3	4	5
Auction day results:	1	2	3	4	5
Overall experience with Charleston Auctions, Inc.	1	2	3	4	5

Additional comments: \_\_\_\_\_  
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\*\*Thank you in advance for taking the time to complete this survey so we may better service our customers in the future.